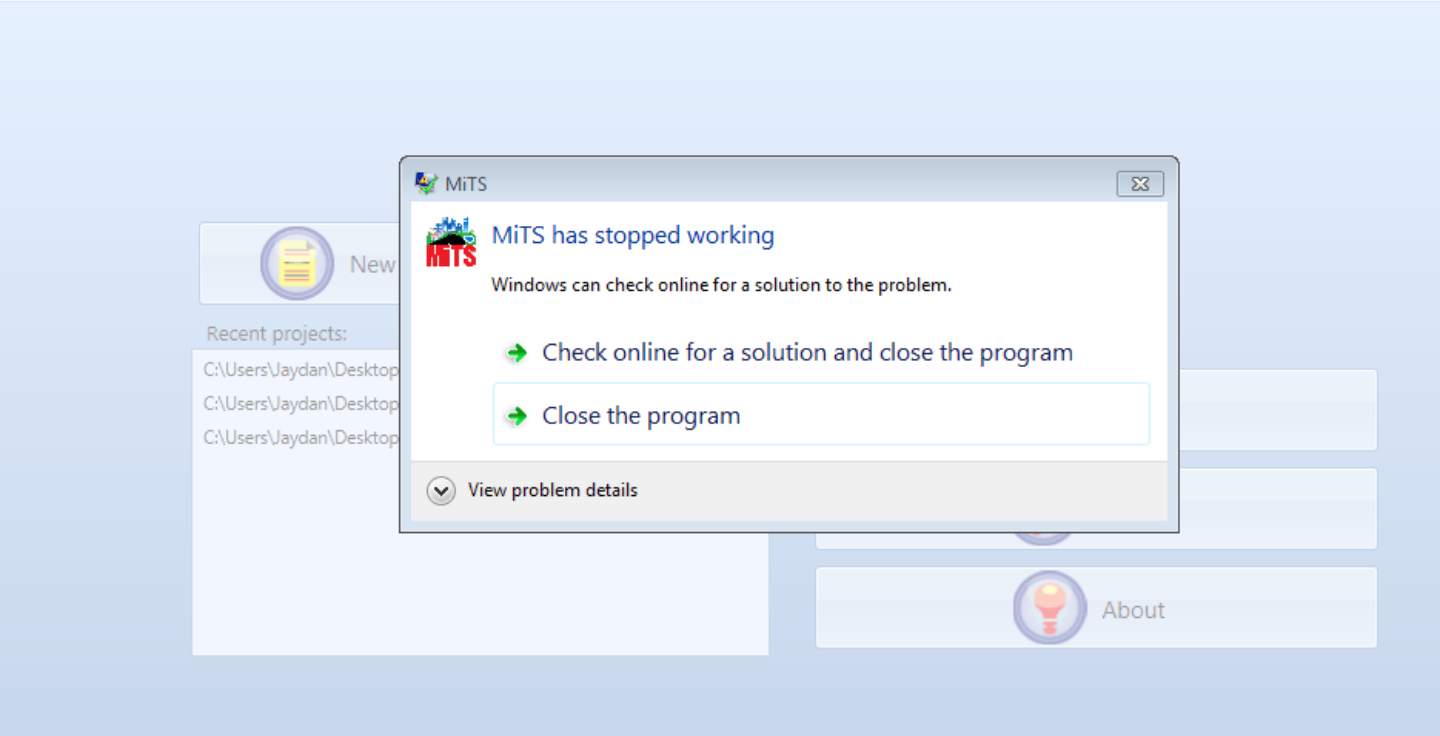
How to Solve the Crash Issue When Opening a Project

General · https://mes100.com/docs/solve-crash-issue-opening-project/

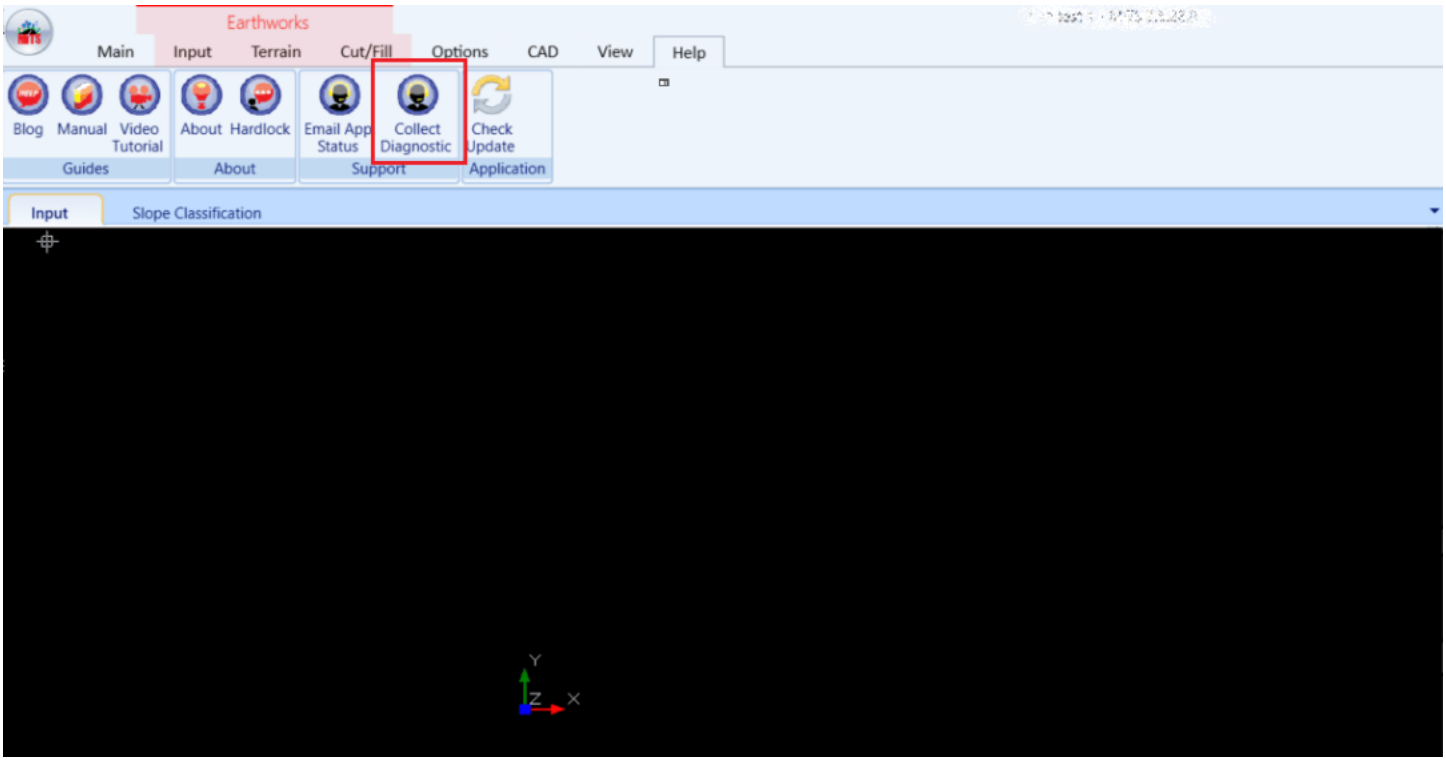
If you ever encounter the sign as below when opening a project or create a new project, you may follow the following steps.



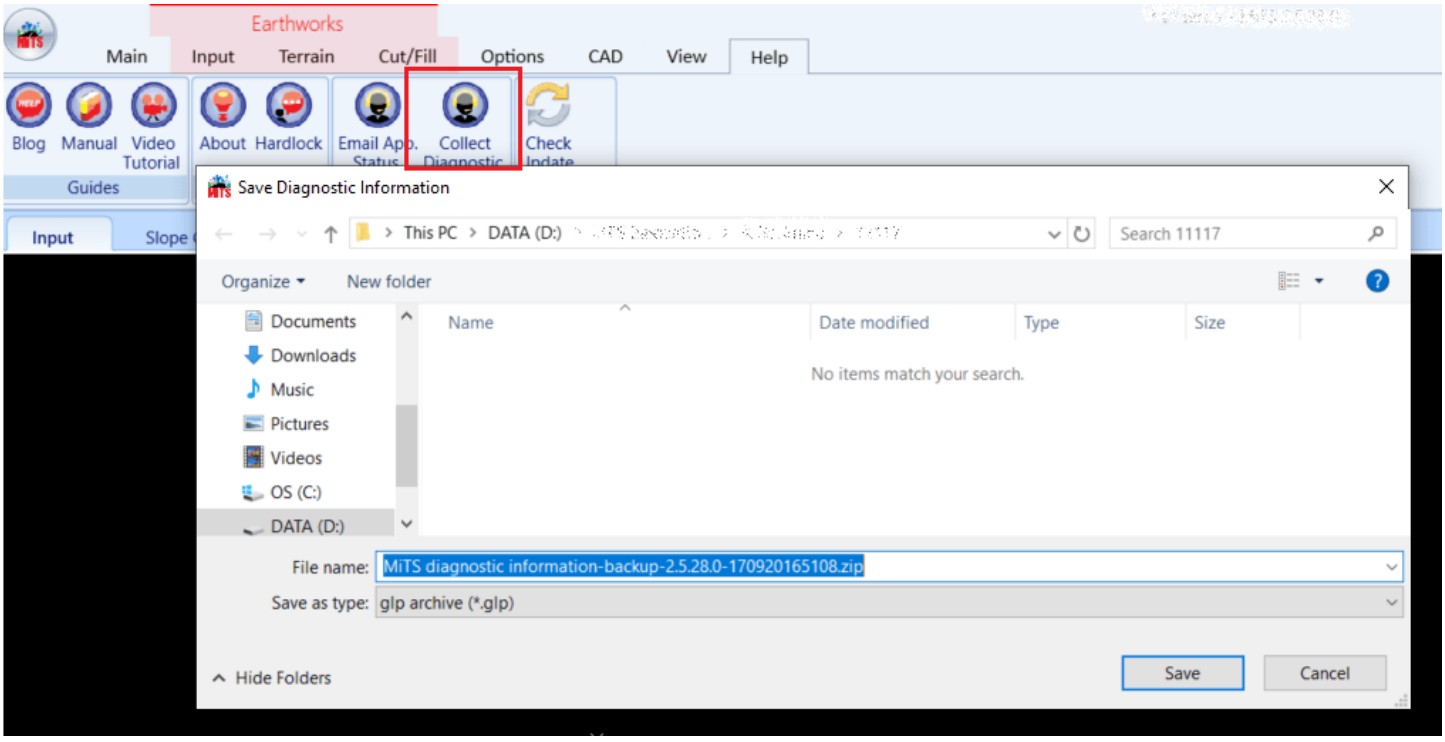
We will require your diagnostic file for further investigation;

Collect Diagnostic File

1. Click 'Help' tab and click 'Collect Diagnostic'



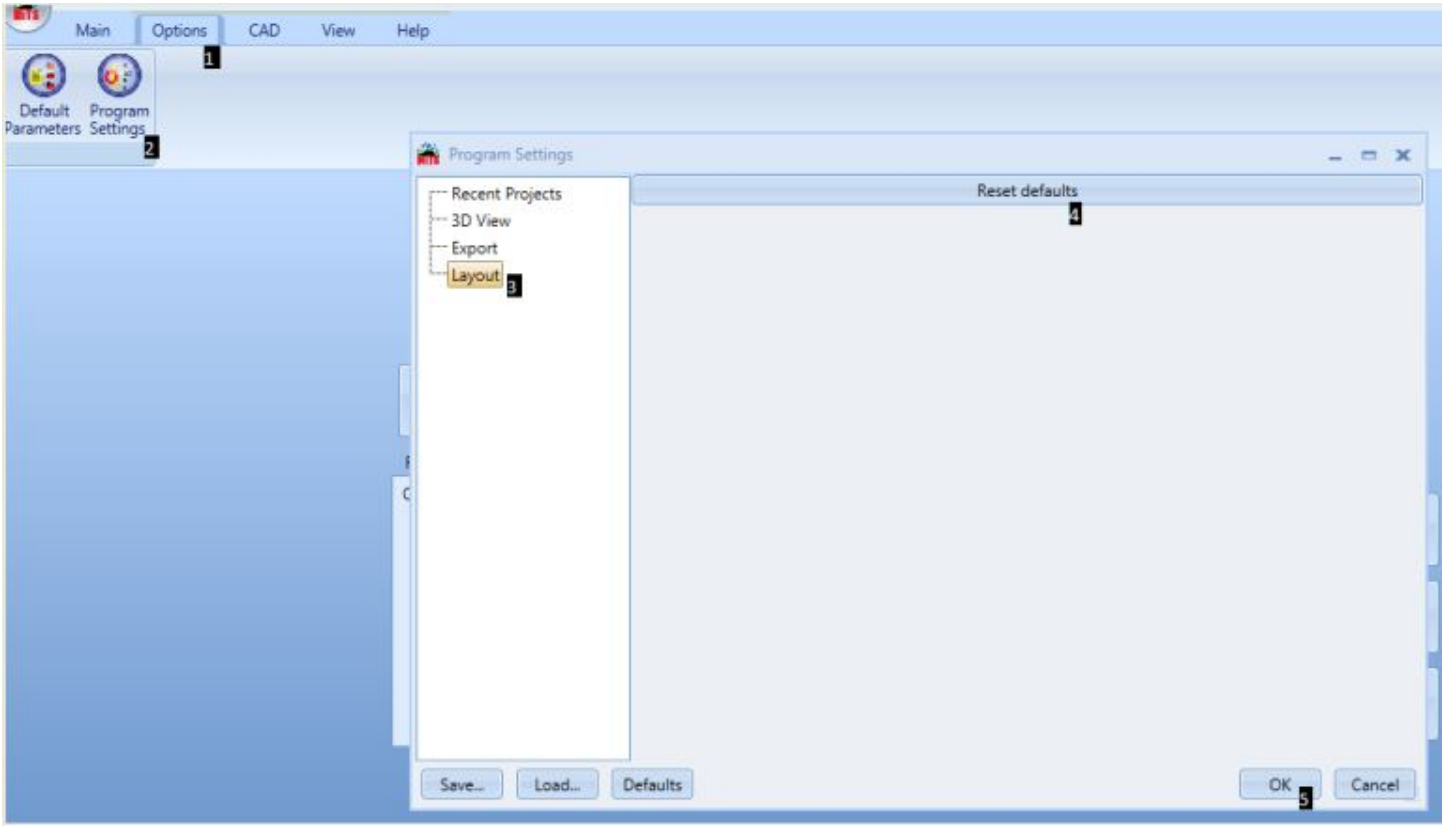
b. Then you will directed to Save Diagnostic Information and save as “glp archive” type. If you are required to send us the file, please do send us the file to support@mes100.com



Solution Steps

Go to:

Options >> Program Settings >> Layout >> Reset Defaults >> Click OK



Related



Ngu Soon Hui

I'm the Benevolent Dictator for Life for MiTS Software cum Editor of this website. Read more here.

You can also contact me at soonhui@mes100.com